

David Boudreau, M.A., M.S.W., R.S.W.
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PROFILE

- 30+ years progressive experience delivering clinical counselling services in the Social service sector
- 14+ years teaching and curriculum development experience in community college, university and social service settings
- Demonstrated excellence in providing clinical leadership through clinical supervision, teaching, coaching, facilitating peer consultative groups and team meetings, quarterly counsellor newsletters
- Counselling and case management experience in social welfare, children's mental health, youth shelter, private, and employee assistance settings
- Extensive management experience trouble-shooting service delivery issues, development and analysis of programs and change management.
- Clinical supervision and service delivery experience through in-person, telephonic and internet modalities
- Counselling and psychotherapy with individuals, couples and families of diverse cultural and socio-economic backgrounds
- Ongoing commitment to learning and best practices in this field

EDUCATION

Master of Social Work, McGill University,	1990
Master of Arts (Sociology), University of Western Ontario	1982
Professional Development Institute, (Teaching and Curriculum Design, Sheridan College	2006-2008

EMPLOYMENT

Professor, Faculty of Applied Health and Community Studies 2006-2021
Social Service Worker Program, Sheridan College

- Preparing and facilitating learning activities for students in the Social Service worker diploma program
- Teaching, assessing and evaluating student performance and providing student support and feedback
- Extensive experience with curriculum development and providing course leadership to full-time and adjunct professors
- Teaching a wide variety of counselling courses as well as courses in Social Justice and Social Diversity
- Teaching placement preparation and liaising with Field Supervisors with students in placement
- Program Coordinator (Fall 2009)
- Member of Sheridan's Gender and Sexual Diversity taskforce

Instructor (part-time) 2009-2011
M.S.W. Program for Working Professionals, University of Windsor

- Preparing and revising syllabus and lesson plans for an intensive weekend course format

- Teaching foundational and advanced direct social work practice courses to M.S.W. students
- Evaluating student success and providing support to students in the program

Lecturer (part-time) 2008 – present

Toronto Art Therapy Institute

- Developing and teaching Family and Couple Therapy course (2020 to present)
- Teaching an interactive workshop on Counselling LGBTQ+ clients

2008-2020

E-Counsellor (part time) 2006-2015

Shepell-fgi

- Providing assessment, short-term asynchronous online counselling and referral to e-counselling clients

Regional Manager, Clinical Services 2000-2006

FGIworld (now Shepell-Morneau)

A private global company and industry-leader supporting productivity through health solutions for employers and employees

- Ensuring clinical quality of counselling services with a large regional network of face-to-face, telephonic and e counselors, by staffing, orienting, coaching, training, evaluating and supervising counsellors
- Facilitating clinical team meetings, clinical staff meetings, peer clinical consultative groups as well as identifying and coordinating professional development and training activities
- Managing costs, investigating quality assurance issues and planning strategically for this region.
- Leading clinical services division during an acquisition and merger by consulting with senior management about the merger of two counseling networks and service delivery systems
- Developing infrastructure and clinical best practices for a national telephone counselling program and an e-counselling program
- Directing and overseeing a newsletter committee and editing a national quarterly counsellor newsletter.
- Providing clinical consultation to corporate clients regarding workplace issues, working with Account Managers to resolve problems and issues with contracts and assisting with Business development proposals and presentations to new and prospective clients

Counsellor

FGIworld (formerly CHC-Working Well) 1997–2000

- Providing short term face-to-face, telephonic and e-counselling to individuals, couples and families in an Employee Assistance Program.

Project Coordinator

1996-1997

City of York Child & Family Centre

A Children's Mental Health Centre providing counselling to children, youth and their families

- Developing a partnership between a Children’s Mental Health Centre and a Youth shelter and provided direct counselling to shelter youth, as well as case review, staff support and consultation, and staff training and development.
- Coordinating the expansion of the project to include partnerships between two other Children’s Mental Health Centres and youth shelters.
- Developing in collaboration with an evaluation consultant, a scale for measuring changes in clinical thinking and processes in shelter settings. Wrote an extensive summary of the project for funder and presented this project at a provincial (O.A.C.M.H.C.) annual conference.

Social Worker/Clinician

City of York Child and Family Centre, Toronto	1997-1998
Oolagen Community Services, Toronto	1991-1997
Rapport Youth and Family Counselling, Brampton	1990-1991

- Providing individual and family counselling to children, youth and their families.
- Providing assessment, treatment and case management of youth and their families in residential care.
- Providing clinical consultation and case coordination to residential workers.
- Supervising undergraduate and graduate Social Work students
- Leading the restructuring of a residential treatment program and assisted in the training of Child and Youth workers in narrative and solution-focused therapies

RELATED PROFESSIONAL ACTIVITIES

Presentations and Workshops:

Complexions
Solution Focused Therapy –Breakaway Youth Services, Toronto
Narrative Therapy with Youth and families, Oolagen Community Services
Narrative Therapy with Heterosexism, International Conference on Narrative Therapy
Clinical Work with Youth, series of workshops with Horizons for Youth shelter
EAP Counselling, Toronto Advanced Professional Education

Other:

Private Practitioner (Clinical Social Work)	1992-2015
Social Service Worker, North Bay Social Services	1983-1989
Instructor, Fanshawe College, London Ontario	1981-1982
Lecturer, Sociology, King’s College, University of Western Ontario	1981-1982
Teaching Assistant, Sociology, University of Western Ontario	1979-1982

PROFESSIONAL ASSOCIATIONS

Registered Member of the Ontario College of Social Workers and Social Service Workers
Member, Ontario Association of Social Workers